

COVID-19 Hunger Relief  
Community Feeding Site  
Frequently Asked Questions

1. What exactly is a Community Feeding Site? A "Grab & Go" opportunity for parents to pick-up to 2 meals (breakfast/snack and lunch) per child, ages 18 and under present at the time of the request. Parents are able to drive-up or walk-up with consideration given to social distancing.
2. What kind(s) of meals are provided through this service? Currently FLIPANY is offering a 5-component cold or boxed-lunch meal and a 2-component breakfast/snack. Shelf stable options may be available at a later date.
3. How should I estimate the number of meals needed? As a Community Feeding Site, FLIPANY relies on your agency's knowledge of the associated area when determining the number of meals requested. This number may be modified if necessary throughout the week with notice at least 24 hours prior to the implemented date.
4. Does meal service need to be conducted at a certain time? The current standard for meal serving time is 11a-1p, 1p-3p, or 3p-5p. Once your chosen meal time is decided, please send an email to [bmurray@flipany.org](mailto:bmurray@flipany.org).
5. How many meals can a child receive? Each child is able to receive 1-lunch and 1-breakfast/snack.
6. Are children allowed to pick up their own meals? Although it is recommended that parents pick up meals in accordance to the social distancing advisories, children are allowed to request meals on their own as well.
7. How often will meal delivery occur? Meals are delivered the day of service for each requested date of service within the earliest time of delivery as established by your site.
8. Are children required to eat the meals on site? No. In light of the current advisory, all meals can be taken home for consumption.
9. How many people are required to serve meals and/or does FLIPANY serve the meals at our site? It is recommended that your site provide 1-3 persons per site to conduct meal service and up to 6 if serving up to 500 meals per day. FLIPANY does not conduct the meal service however volunteers may be provided upon request.
10. Does FLIPANY provide gloves and/or packing materials? At this time, FLIPANY is unable to provide gloves, masks or bags for individual packing. Should this change, we will notify each site.
11. Are sites required to serve meals every day? No. Upon sign-up, sites provide FLIPANY with notice of the dates and/or days that work best for conducting meal service.
12. Will FLIPANY provide promotional signage and marketing of sites? Although FLIPANY will not offer marketing and signage to each of the sites offering meal service, we will continually work with our Development & Communications team to ensure sites are listed on our website and/or social media.

13. How do we handle “congregating” at meal sites? An effort that has to be logistically controlled by the Sites and Site Staff, we recommend the following to prevent congregating at meal sites and the implementation of social distancing all times.
  - a. If it is a drive-thru set up, sites should advise parents to stay in their cars so contact is limited to the time of meal exchange
  - b. If it is a walk-up, sites should advise families/children to stay a safe distance apart to ensure everyone’s safety
  - c. If it is a larger site, consider utilizing volunteers and staff to set up multiple pick up areas to prevent congregating in one space.
14. Are we able to serve meals on the weekend? At this time, FLIPANY only provides meal services Monday-Friday.
15. How soon can we start meal service? Upon completion of the online questionnaire, a member of our team will contact you in 24-48 hours to review your submission. Once completed, coordination with Caterer must take place to verify the next available start date. This will be sent to you in the form of a confirmation email. Until received, your start date has not been confirmed.
16. Do you offer kosher meals? At this time, FLIPANY does not provide kosher meal options.
17. Where should I go to submit my interest in being a Community Feeding Site and is it required? No. Sites are not required to operate as a Community Feeding Site to receive meals however interested sites should submit their request online at [Community Feeding & Hunger Relief Questionnaire](#)
18. How should we keep track of the meals served? For ease of access, sites are **required** to complete their daily meal tracking online at [Daily Meal Tracking Form](#)